

THE VET AT THE BARN
 790 CHESTNUT RIDGE RD
 CHESTNUT RIDGE, NY 10977
 (845) 356-3838

CLIENT SURVEY

At Vet at The Barn, we care about our pets and their people. We wish to provide you with excellent quality veterinary service in a modern, clean and comfortable environment. We hope to meet your needs by sharing your comments with us about your expectations regarding veterinary care.

- | | Yes | No |
|--|-----|-------|
| 1. Was your call answered promptly? | | |
| 2. Was our telephone response courteous and helpful? | | |
| 3. Was our waiting room comfortable and clean? | | |
| 4. If not, how can we improve? _____ | | |
| 5. Was the veterinary technician helpful and caring with your pet? | | |
| 6. Was the doctor courteous and genuinely concerned with your pet? | | |
| 7. Did you feel your pet was examined and completely healthy? | | |
| 8. Do you feel your pet received quality professional healthcare? | | |
| 9. Did you find the facility clean? | | |
| 10. Would you recommend our veterinary practice to your friends? | | |
| 11. Do you feel our fees were reasonable? | | |
| 12. Comments that you feel would help our practice _____ | | |

Date service provided _____
 Your name (optional) _____
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Be assured your comments will be discussed and acted upon. Thank you very much for your time and thoughts.
 Sincerely,

The Vet at the Barn Family